



COVID-19 Update

April 9, 2020

Dear Kitchen Places' Friends:

We hope to find that you are all safe & healthy in your homes as we all adjust to the the new routines around family and work.

Kitchen Places has weathered uncertain times in its 27-year company history including the terror attack of 9/11 and the economic financial crisis of 2008. Please know that our team at Kitchen Places is here for you through these uncertain times and afterwards.

While our showroom is temporarily closed to comply with the the stay home order issued by Governor Newsom, we want to let you know how we are currently working amidst this current crisis and the ways we are keeping your projects and our business on track:

Design:

Our Designers are working remotely and holding live video conferencing to meet with clients to continue with the design process, make product selections along with other aspects of design development, as well as presenting the final budgets, renderings, and plans.

Production:

While there has been some confusion with the executive order as to what is considered essential services, we have confirmed with our local building and safety departments that we can continue to completion of our clients' projects. We have precautions and safety measures set in place that we already had prior to this pandemic and the implementation of additional safety measures as recommended by the Centers for Disease Control and Prevention (CDC) to protect our employees and clients. Future projects continue to get scheduled, and materials are delivering with minor delays as to be expected.

Accounting:

We have ways to make it easy for you to pay any open invoices. Payments can be made through Quickbooks online secure payment option. We also have other methods of receiving payments. Please contact your Designer or our accounting team if you have questions.

As this crisis evolves, we will continue to monitor it and make adjustments quickly, as necessary. We appreciate the confidence you've placed in us for designing & remodeling your home, kitchen, bath, or other room. It's a responsibility we don't take lightly.

Don't hesitate to contact us should you have any questions or additional concerns. We are hear to weather this crisis with you and look forward to seeing you when things calm down. Stay safe and stay healthy.

Kindest Regards,

Kitchen Places, Inc.
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